

Recent events have created an environment where a continued relationship and agreement with Taylor Insurances Services is untenable for both the City and its employees. Throughout the 2024 calendar year, the City of Valdosta Human Resources Staff has been questioned on practices, procedures, and activities that are outside of the scope of the Taylor agreement. Taylor Staff have asked to audit HR employee orientations to ensure “the right message” is being delivered. HR Staff have been questioned related to internal conversations with City employees and accused of dishonesty regarding those conversations. Most recently, Taylor Insurance Services, through its Chief Executive Officer, has accused City of Valdosta Human Resources Staff of engaging in criminal activities. When HR Staff assertively pushed back against this baseless allegation, they were told that Mr. Trey Taylor contacted the Georgia Insurance Commissioner. He also called “City Leadership, Mayor, and Council.” When Mr. Taylor met with the City Manager, he advised of problems and concerns he had with HR. The City Manager specifically requested instances of wrongdoing and he failed to provide.

The vendor chosen by the City of Valdosta to provide supplemental products to City employees is an extension and reflection of the City of Valdosta. Unfortunately, the relationship between the City of Valdosta and Taylor Insurances Services has deteriorated to the point that it is no longer in the best interests of City employees.

OPTIONS: (1) Cancel the Contract with Taylor Insurance Services with ninety (90) days written notice. (2) Do not cancel the Contract with Taylor Insurance Services.

RECOMMENDED ACTION: Option (1)