



Valdosta City Council

216 East Central Ave
Valdosta, GA 31601

SCHEDULED

Meeting: 12/05/24 05:30 PM
Department: City Manager/Mayor
Category: Services
Prepared By: Teresa S S. Bolden
Initiator: Teresa S S. Bolden

AGENDA ITEM NO. (ID # 3858)

DOC ID: 3858

Consideration of a request to cancel the Voluntary Broker of Record Contract between the City of Valdosta and Taylor Insurance Services.

HISTORY: Section 125 of the IRS Code, often referred to as a “Cafeteria Plan”, allows employees to use pre-tax income to pay for qualified benefits as defined under the Code. Qualified benefits include those such as medical, dental, and vision coverage/premiums. Cafeteria Plans frequently also include ancillary or supplemental benefits such as cancer coverage, critical illness coverage, and accident coverage.

The City of Valdosta has historically contracted with Taylor Insurance Services to provide supplemental coverage options to City employees. The most recent Contract was adopted in October of 2022 as a “one-year contract with two one-year renewal options”; however, the executed Contract is for a three-year term with two automatically renewing one-year periods. The Contract further states that “This Agreement may be cancelled for any reason with ninety (90) days written notice to Taylor Insurance Services by the Client.”

FACTS AND ISSUES: The initial Contract period ends on December 31, 2025. The City of Valdosta planned to complete an RFP during the 2025 calendar year, evaluating the best ongoing supplementary product offerings for our employees. Part of this evaluation would include service delivery and collaboration, as well as accuracy in policy execution and billing - both areas where the City has experienced challenges with Taylor Insurance Services.